SMARTCALL TECHNOLOGY SOLUTIONS (PTY) LTD

NBA LEAGUE PASS

BILLING, CANCELLATION AND REFUND POLICY

Last Updated: July 2026

This policy applies to all NBA League Pass subscriptions purchased through Smartcall Technology Solutions (Pty) Ltd ('Smartcall'). This policy should be read together with Smartcall's full Terms and Conditions, available on our website.

Merchant of Record

Smartcall Technology Solutions (Pty) Ltd is the merchant responsible for processing all NBA League Pass subscription purchases and payments. Smartcall is an authorised commercial partner of the NBA for the sale of League Pass subscriptions in selected African territories.

Subscription Fees and Payment

Subscription pricing is displayed before checkout and may vary by product, territory or promotional offer.

Accepted payment methods include credit card, debit card and other methods supported by our payment gateway.

All prices include applicable taxes where required unless otherwise stated.

Recurring Billing

All NBA League Pass subscriptions are recurring. Unless you cancel before the end of your current billing period, your subscription will automatically renew for an equivalent period at the then-current price.

By subscribing, you authorise Smartcall to charge your selected payment method for each renewal period until you cancel.

If a scheduled payment fails, Smartcall may retry the transaction. Access may be suspended until payment is successfully received.

You will be notified of any price changes before they take effect. You may cancel at any time before a renewal date to avoid being charged for the next billing period.

Cancellation

You may cancel your subscription at any time.

Cancellation stops future renewals but does not entitle you to a refund for the current billing period. You will retain access to NBA League Pass until the end of the period you have already paid for.

How to cancel:

- Through your account on the Smartcall website

- By contacting Smartcall Customer Support at +27 11 507 4630
- By emailing info@smartcalltech.co.za

Refunds

Subscription fees are generally non-refundable once your subscription has been successfully activated.

Smartcall may, at its discretion or where required by applicable law, consider a refund in the following circumstances:

- Duplicate payments
- Technical billing errors
- Fraudulent or unauthorised transactions
- Where the subscription could not be activated due to a fault on Smartcall's side

Approved refunds will be processed to the original payment method. Processing times may vary depending on your financial institution.

To request a refund, contact Smartcall Customer Support at +27 11 507 4630 or email info@smartcalltech.co.za.

Contact Us

For any billing, cancellation or refund enquiries:

Smartcall Technology Solutions (Pty) Ltd

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Email: info@smartcalltech.co.za

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Website: www.smartcalltech.co.za